

Product Enrichment and Customer Personalisation Services

Our Product Enrichment and Customer Personalisation Services power your digital channels to deliver highly personalised shopping experiences to let customers Shop the Way they Want based on their health and lifestyle preferences.

Rich transparent product information is at the heart of each buying decision.

rimaRetail [®] Core Enrichment Services to drive basic customer journey		rimaRetail [®] Customer Dialogue Services personalise the shopping journey	
rimaRich®	Enrich product data to provide accurate health, nutrition, allergen information in easy to read visual format and enhance search capabilities on the website	Profile	Add health and diet profiles and goals
		Alerts	Create alerts on products matching profile
		Alternatives	Suggest better product alternatives
rimaRank®	Rank product nutrition data and provide healthier eating cues to customers	Benchmark	Assess the basket contents based on profile
rimaRecipe®	Provide shoppable and swappable recipes to engage with customers	Swap	Substitute for healthier and better products
rimaGreen®	Rank the sustainability of your product packaging	Plan	Transform recipes into weekly meal plans and shopping baskets

rimaRetail® enriches and harmonises product information across your business to empower your customers to shop the way they want.



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